

Easy-to-use, AI-driven solutions for every business

Freshworks creates AI-boosted business software anyone can use. Purpose-built for IT, customer support, and sales and marketing teams, our products are designed to let everyone work more efficiently and deliver more value for immediate business impact. Headquartered in San Mateo, California, Freshworks operates around the world to serve more than 67,000 customers, including American Express, Blue Nile, Bridgestone, Databricks, Fila, and OfficeMax.

\$78B

Total addressable market (IDC)

5000+

Employees globally, headquartered in San Mateo, California

67000+

Customers in 120 countries

13

Global offices

**500+**

Solution partners

**400+**

Technology partners

**600+**

Freshworks for Startups partners

**20000+**

Affiliate partners

**1100+**

Apps in the Freshworks Marketplace

Leadership Team

**Girish Mathrubootham**

CEO & Founder

**Dennis Woodside**

President

**Tyler Sloat**

Chief Financial Officer

**Mika Yamamoto**

Chief Customer and Marketing Officer

**Abe Smith**

Chief of Global Field Operations

**Johanna Jackman**

Chief People Officer

**Prakash Ramamurthy**

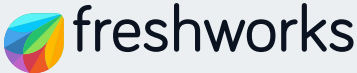








Chief Product Officer

**Pam Sergeeff**

Chief Legal Officer & General Counsel

**Shafiq Amarsi**

Senior VP GTM Strategy and Operations

Company	 <p>Deliver modern and innovative AI-guided customer and employee service solutions that enable the Fortune 5 million</p>				
Solutions	IT & Employee service		Customer service		Sales & Marketing
Products	 <p>IT Management with Freshservice</p>	 <p>Employee Services with Freshservice for business teams</p>	 <p>All-in-one customer service supercharged with AI with Customer Service Suite</p>		 <p>Sales Automation with Freshsales</p>
			 <p>Ticketing Support with Freshdesk</p>	 <p>Conversational Support with Freshchat</p>	 <p>Marketing Journeys with Freshmarketer</p>
Platform	 <p>Customize, extend, and unify experiences with Freshworks Neo and Freddy AI</p>				

Trusted by over 67000 businesses worldwide

HONDA

BRIDGESTONE

MARVEL

DECATHLON

Nielsen

PhonePe

BLUE NILE

Thomas Cook

ZALORA

TOSHIBA

MULTI CHOICE
SOURCING PARTNERS

taylorMade

For more information, contact: pr@freshworks.com

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